

TERMS OF SALES

1. Object

1.1 – www.likeslaurent.com. is a website of LiKES LAURENT Ltd, Rue Saint-Germain 16 B, 1030 Bussigny-près-Lausanne, Switzerland.

The order is sent to the delivery address indicated during the validation of the basket in the whole world.

LiKES LAURENT Ltd may change these Terms at any time. If necessary, these changes come into effect as soon as they are published on www.likeslaurent.com.

2. Products – Availability

2.1 - All orders must be placed on the page of www.likeslaurent.com. provided for this purpose after registration of the customer and acceptance by him of the present general conditions of sales. When ordered on www.likeslaurent.com the order is confirmed to the customer by email. Only this confirmation confirms the establishment of a contractual relationship between the buyer and LiKES LAURENT Ltd.

LiKES LAURENT Ltd may and shall have the right to refuse an order and, consequently, not to confirm it.

2.2 - The descriptions of the products on sale on the www.likeslaurent.com. website are described as precisely as possible, with the best quality pictures possible.

However, LiKES LAURENT Ltd can not exclude that the products delivered differ from the description and the photos. The information is provided subject to errors of description and illustration. Rates displayed are only valid at the time of the visit. Any changes, including price increases are reserved without notice.

2.3 - The products ordered are not exchangeable. Any confirmed order is firm and final, without modification.

The sale is concluded as soon as the customer's shopping cart is validated and a confirmation has been sent to him by e-mail. The customer's order, by telephone or by e-mail, is deemed valid upon receipt of a confirmation by mail or e-mail. Upon receipt of the confirmation, the customer can not modify or cancel his order.

LiKES LAURENT Ltd reserves the right to refuse the order of a customer without having to provide reasons.

Any defect and defect must be reported within 10 days of receipt of the products, otherwise the order is deemed accepted. Any hidden defect must be reported to www.likeslaurent.com via email, clients@likeslaurent.com immediately after discovery.

2.4 - After the order has been confirmed, the product (s) can not be sent to the address indicated by the customer, the client will be informed within 5 working days and refunded. Any complaints for orders not honored or delayed delivery will be refused. The products delivered remain the property of LiKES LAURENT Ltd until payment of the product is complete.

All orders will be sent:

Swiss:

Free in Economy 2 to 4 working days.

CHF 10.- in express 1 to 2 working days.

Europe:

CHF 10.- in priority 2 to 4 working days.

Contact us for prices for priority or express delivery

Other countries

CHF 15.- in Economy 4 to 15 working days.

Contact us for prices for priority or express delivery.

3. Prices

The prices in force are those published on the site of www.likeslaurent.com. All are in Swiss francs (CHF), VAT included.

In EUR for Europe.

In USD for the United States

The prices indicated on the confirmation are authentic even in the event of an increase between the date of order and the date of delivery of the said order.

4. Method of payment

Accepted means of payment are indicated on www.likeslaurent.com.

Payment is made upon order. The customer has the choice between payment by

- By credit card on our secured area (Visa, Mastercard, American Express, Diners Club International, JCB, etc).
- Transfer.
- PayPal.
- Transfer - By payment slip, payable in advance.

5. Security 3-D Secure

The 3-D Secure standard is used for payments made on Internet by Credit Card.

When buying online, the customer enters a password known to him alone. The cardholder does not authenticate with the provider, but directly with the secure payment platform. The identification is carried out using a PIN code, similar to that applicable to an ATM.

When a payment is made to an online business platform offering 3-D Secure service, a window is displayed prompting the customer to enter the predefined 3-D Secure password. A security message chosen by the user ensures that the password secure payment platform is requested. No payment data is stored on the www.likeslaurent.com website, eliminating any possibility of hacking fraud of the site.

6. Delivery

The products will be delivered to the delivery address mentioned during the ordering process. Delivery times for products that are shipped only after actual payment by the customer are generally 2 working days for the Switzerland.

In case of delay, LiKES LAURENT Ltd undertakes action to inform the customer. Any delay in delivery due to stock shortages does not make it possible to cancel the order made except in the event of a definitive rupture for the end of production of the ordered product.

7. Customer Liability

The goods travel under the responsibility of the customer who, if he wishes, can take out additional services (insurance or hand delivery) when placing an order that will be handled manually.

Additional services will be invoiced to the customer. It will be up to the latter to make the reserves of use with the carrier in case of damaged packages and to inform LiKES LAURENT Ltd within 48 hours by e-mail to: clients@likeslaurent.com.

8. Returns

Merchandise delivered in error or in excess must be returned immediately, no later than 14 days from the date of receipt. The delay of 14 days past, any return merchandise is no longer accepted. The goods must be returned undamaged, unopened, in their original packaging and per packing unit. The customer has the possibility to solicit to LiKES LAURENT Ltd the free return. In case of non-return, the goods will be accepted and invoiced.

9. Product warranty

For each consumable product, there is a cut-off date, often referred to as the best-before date. DFOU (deadline for optimal use)

10. Reimbursement, claim

If the product was to present a defect or a hidden defect, LiKES LAURENT Ltd guarantees to the customer the replacement according to the availability of similar products. All complaints must be submitted within 7 working days of receipt of the goods and the information can be sent by e-mail to: clients@likeslaurent.com Goods that can not be replaced will be refunded at the price paid and credited to the credit card or customer's account.

11. Billing

Each delivery is accompanied by an invoice indicating the method of payment.

12. Customer Services

The customer service of the supplier is at the customer's disposal.

- Phone: 021 535 79 89

- By e-mail: clientst@likeslaurent.com

13. Other cases

The Swiss Code of Obligations (CO) applies for all cases not governed by the present Terms and Conditions.

14. Intellectual Property

The presentations, the distinctive signs, the reproductions and explanations appearing on the site www.likeslaurent.com are covered by intellectual property law and belong exclusively to us. They may not be reproduced or used in any way whatsoever and in any capacity whatsoever.

15. Data protection

15.1 - LiKES LAURENT Ltd undertakes to comply with the provisions of the Federal Data Protection Act and not to disclose personal information submitted to us on our site. This information is confidential and reserved for the processing of your orders or for internal use to address communications on products similar to those you have already acquired or to new

products, promotions or other services. However, you can oppose, free of charge, except those related to the transmission of the refusal, and in a simple way, to the use of your coordinates every time a prospecting e-mail is sent to you. To do this, simply write to:

LiKES LAURENT Ltd, Rue Saint-Germain 16B, 1030 Bussigny-près-Lausanne.

15.2 - LiKES LAURENT Ltd does not sell, lease or divulge its customer lists to third parties. LiKES LAURENT Ltd does not use or disclose any personal information without the client's consent. The customer has the right to modify, rectify and delete the data he has communicated, as indicated in point 15.1.

16. Validity of Contract

In the event that any provision of these Terms and Conditions is found to be invalid, void or unenforceable for any reason (legal, regulatory or judicial), the validity of the other provisions shall not be affected.

17. Legal basis

The place of jurisdiction is in Lausanne, Lausanne district court.
Swiss law is applicable to relations between the parties.
Lausanne, 22 December 2015.